



Dear Resident(s),

Amidst the COVID-19 (Coronavirus) outbreak, Meridian will be taking steps born from general guidance of the Center for Disease Control (CDC) and the Department of Health Services (DHS). The intent of these actions is to help minimize and slow the spread of COVID-19. The health and safety of our staff and our residents is our first priority, and we are making the following adjustments to our daily business toward that goal.

Effective today, Meridian will be implementing the following at all of our properties:

All Community Room(s)/Space(s) will be closed (except for Laundry Areas)

- All programming, both internal and those hosted by outside agencies, will be on hold
- We ask that residents/guests do not gather in any open common areas of the building

Laundry areas will remain open at this time

- We recommend limiting your use of these areas as much as possible and we will be stepping up our efforts to clean these areas more frequently

All Property Offices are closed to walk-in visitors and residents

- All residents, visitors, and vendors are asked to communicate with their property management office via phone, email, fax, text etc. until further notice
- If you need to speak to someone in person, you will need to make an appointment

Maintenance Requests

- Residents can call or email in their maintenance requests – only requests considered emergencies will be addressed by maintenance staff at this time

If you have questions or concerns, you can reach out to your property office. Meridian Group, Inc. has also established contacts at our corporate office to answer resident questions.

- Jason Hagenow (608-836-2918 or jhagenow@zmeridian.com)
- Laura Edge (608-836-2916 or ledge@zmeridian.com)

Finally, we ask that all residents take personal responsibility for preventing the spread of germs: stay home when sick, practice safe cough/sneeze protocol, keep distance from one another (6 feet is recommended), clean frequently touched objects and surfaces, and frequently wash hands with soap/water for a minimum of 20 seconds.

We appreciate your patience and cooperation as we navigate this continually evolving situation. Our residents and their homes are our priority, and we look forward to continuing to serve your needs.

Sincerely,

Rodney Tapp
President – Meridian Group, Inc.